

Leader of the Pack Canine Institute Rules and Regulations

To ensure the safety and health of all animals, customers and staff at Leader of the Pack Canine Institute LLC (LOPCI) Dog Day Care and Boarding, Programs and Facility, we require all clients to comply with the following Rules and Regulations:

SEX: All dogs must be spayed or neutered (unless they are under 6 months of age) to be in the day care room. Dogs over 6 months of age that are not spayed/neutered, can still board but will not be allowed to play in the play rooms with other dogs.

SHOTS: Parents must submit written verification that their dogs have current vaccines for Distemper, Hepatitis, Leptosipirosis, Parainfluenza, Parvovirus, Rabies, Canine Influenza, and Bordatella. It is your responsibility to provide ongoing verification of current vaccinations. You will be charged a "special needs fee" if it is necessary for our staff to secure verification. In addition to current vaccinations all dogs must have a negative stool sample test in the last six months.

HEALTH: All dogs must be in good health. Parents will need to certify that their dogs are in good health and have been free from any condition that could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. If at any time during care, a dog is noticed to have fleas or ticks, treatment will be applied and charged to the parent. Dogs must have a flea and parasite preventative applied, excluding flea/tick collars. Please wait 24 hours after applying flea/tick preventative medicines before bringing your pet in for day care.

FOOD: All food brought to Leader of the Pack Canine Institute LLC Dog Day Care and Boarding Facility must be stored in an airtight proof container. Plastic baggies or open dog food bags are not acceptable.

BEHAVIOR: All dogs must pass the Leader of the Pack Canine Institute LLC Behavior Assessment for enrollment in our programs. All dogs must be non-aggressive and not food or toy protective. Parents will need to certify that their dog(s) have not harmed or shown any aggression or threatening behavior towards any person or any other dog(s). Please remember that your pet will be spending time with other pets and that their safety and health is our main priority. Keep in mind, although it is supervised play, your dog still might acquire an occasional nip or scratch. LOPCI at its sole discretion may remove or disqualify any dog that LOPCI deems as a danger to our guests. Separated dogs may incur additional fees.

AGE: Any age dog/puppy is allowed at Leader of the Pack Canine Institute LLC Day Care Facility as long as the dog/puppy meets the Facility's criteria. For pack interaction and play, puppies may begin at Leader of the Pack Canine Institute LLC Day Care and boarding Program before they receive their Rabies vaccine and before they are spayed/neutered, as long as both will be taken care of by 6 months of age.

ENROLLMENT: All dogs must have a complete, up-to-date and approved enrollment form on file. If your dog has been out of day care for 6 months or more, re-assessment is required and fees will be applied. ALL REQUIRED FORMS MUST BE SIGNED BY PARENT BEFORE ENROLLMENT. LOPCI will not release any pet to an unauthorized party. All authorized parties must be listed in writing with LOPCI prior to any arrangements made for pick up.

FEES/CHARGES: Due and payable at the end of each day. Fees and Charges may include but are not limited to, boarding, private stay, daycare, transportation, veterinary, feeding, medication administered, baths, grooming, ala carte, etc. Cash, checks or MasterCard/Visa/Discover are accepted. Discounted packages are provided only if they are paid in advance. Pre-paid packages are non-refundable. Published fees and charges are subject to change without notice.

Leader of the Pack Canine Institute, LLC. Company Confidential Rules and Regulations doc



HOURS OF OPERATION: Monday through Friday 6:30am to 7:00pm. Saturday and Sunday 8:00am to 7:00pm. Drop off and pick up for day care is available any time during these hours. Day Care closes promptly at 7:00 pm. A late charges of \$1.00 per minute will be applied for day care pickups after 7:00pm. Boarding drop offs and pick-ups must be before 6:00pm or a \$16 late fee will apply. Holiday hours may vary with drop off and pick up at specified times.

Rules and Regulations are subject to change at any time without notice.

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