

Leader of the Pack Canine Institute Client Agreement: Grooming

I request that my dog(s) be accepted into the Leader of the Pack Canine Institute LLC (LOPCI) Grooming and additional activities or programs (Program). In accepting my dog(s) into the Program(s), I acknowledge that Leader of the Pack Canine Institute LLC will be relying on my understanding and agreement with the provisions of this “**Client Agreement**”. I understand and agree that this “**Client Agreement**” contains a limitation of liability (read and initial each box below):

- Every dog reacts differently and animals by nature are unpredictable and therefore present a certain level of risk. I acknowledge and understand that there are certain risks involved in participating in grooming or other Program(s) and in owning, training, caring for, handling and being in the presence of dogs. Including, but not limited to, damage or injury to people, property and animals, dog fights, dog bites to humans or other dogs and the transmission of disease.
- In case of emergency or need for medical attention, I authorize the staff and agents of LOPCI to take appropriate action in their sole discretion for the care of my dog(s) and that this action may include transport to and or care at another Facility or necessary location. I recognize the risk of injury that may accompany said transport and or care and authorize such transport and or care without liability to LOPCI staff and agents. I accept all conditions, rules and regulations promulgated by the caring Facility associated with the activities, use of the Facility, and transport, and hereby agree to comply with them. I understand and agree that upon entry or transfer to another Facility I will be relying on said Facility for the care of my dog(s) and assume full financial responsibility for payment or expenses to said Facility for all treatment given.
- Dogs not familiar with the LOPCI may experience separation anxiety when apart from their human companions.
- Dogs not regularly socialized may not know how to behave politely with other dogs. These dogs are at higher risk of incidents including, but not limited to, bites, fights, fear aggression, object guarding, and behavior problems and/or acting out.
- There are extra risks to my dog of contracting diseases by entering the grooming program without being fully vaccinated. Dogs that are vaccinated can still contract diseases. Dogs with a lower immune system are more susceptible to contracting diseases.
- I understand that my dog may be in a crate for safe holding during their grooming appointment. If my dog is not comfortable in a crate, I will let LOPCI know and will arrange proper pick up or drop off time to accommodate.
- Any behavior deemed dangerous or inappropriate by LOPCI personnel may result in dismissal of my dog(s) from LOPCI and the Program(s). Any determination of LOPCI personnel at their sole discretion will be final and have authority.
- I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is attending LOPCI.
- I must pay for all services at the time they are rendered. Fees and charges that may apply include, but are not limited to, private stay areas, medication administration, baths, nails, styling, anal gland expression, teeth cleaning, ear cleaning, specialty shampoos, groomer helper fees, transportation, veterinary, cancellation fees, etc. I understand any unpaid charges or fees by me will be sent to collections, and I will be responsible for all collections and legal fees incurred by such actions taken.
- In admitting my dog(s) into LOPCI, LOPCI has relied on my representation that my dog(s) is/are in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I understand and agree that all pet(s) must be in good physical condition and that Leader of the Pack reserves the right to remove or refuse service to any pet(s) that they deem to be of risk to themselves or other guests.
- I understand that LOPCI staff give all pets involved in any type of incident a cursory examination, however, LOPCI’s staff are not trained veterinarians and will not be liable for the location, treatment or diagnosis of any injuries incurred. If my dog(s) is/are involved in an incident at LOPCI, I will check my dog(s) further to seek treatment for my dog(s) by a licensed veterinarian at my discretion and cost.



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- Photographs, videotape, or digital recordings are taken of the facility, dogs, customers, and staff on a regular basis for, among other things, use in advertising by Leader of the Pack Canine Institute LLC. I acknowledge that all such images (electronic, negatives and positives), together with prints and the copyrights therein, are the property of Leader of the Pack Canine Institute LLC. I give Leader of the Pack Canine Institute LLC and persons authorized by Leader of the Pack Canine Institute LLC my consent, permission, and authorization, without compensation to me, to use, reproduce and alter the images, in print or electronic format (including on the internet), either alone or in combination with other images, text and graphics. I waive my right to approve the finished photograph, advertising copy, print material or electronic files that may be used in conjunction with the images. I represent that I am at least 18 years of age and acknowledge that the rights granted in this paragraph are irrevocable worldwide, and perpetual and are binding on the heirs, successors, and assigns.
- Waiver and release of Leader of the Pack Canine Institute, LLC: Animal behavior can be unpredictable and participation in Leader of the Pack Canine Institute, LLC training, education, obedience classes, daycare, boarding, grooming, transportation, or any activities associated with Leader of the Pack Canine Institute, LLC is not a guarantee of your pet's future behavior or safety. By signing this form, you acknowledge that you and anyone involved on your behalf, understands the risks associated with dogs and dog activities. You hereby release and hold Leader of the Pack Canine Institute, LLC its owners, employees, associates, contractors, and heirs harmless for any and all claims of any kind including bodily injury to you, other persons, animals, or property, whether such injury or damage occurs during or after any activity, transporting or at any time in the future. Leader of the Pack Canine Institute, LLC shall not be liable in contract or tort (including negligence and strict liability) for any indirect, special, incidental, or consequential damages arising out of or in connection with its performance, non-performance or otherwise.**
- I have read all the above and I understand and agree to the terms contained in this Client Agreement. I also acknowledge that I have read and understand the rules contained in LOPCI document "Rules and Regulations".

Signature (Must be at least 18 years of age): _____

Print Name: _____

Address: _____

Date: _____ Phone: _____